

## MonsterFishingTackle.com Return Shipping and Exchange Instructions

We at MonsterFishingTackle.com/Outdoor Pro Shop appreciate your business. We understand you have many options to buy your fishing equipment and we thank you for choosing MonsterFishingTackle.com/ Outdoor Pro Shop. If you have any questions or concerns please feel free to contact us via phone at 707-782-0966 or via email at [info@OutdoorProShop.com](mailto:info@OutdoorProShop.com).

MonsterFishingTackle.com/Outdoor Pro Shop will not accept items that are not in new condition for return. For return shipments please use the original packaging that your items were shipped in to return the items.

If you decide to return a product that you have purchased please follow the instructions below:

**For Returns –**

1. Complete the form near the bottom of this page.
2. Return your product in the original packaging. Be sure to properly tape and seal the package for shipment.

Please include a copy of the original invoice.

Address package to:  
 Outdoor Pro Shop  
 6315 Commerce Blvd  
 Rohnert Park, CA 94928

If you have received an incorrect item due to MonsterFishingTackle.com/Outdoor Pro Shop error please contact us at 707-782-0966 or [info@outdoorproshop.com](mailto:info@outdoorproshop.com) and we will provide a return label.

**For Exchanges –**

1. Complete the form near the bottom of this page.
  2. Be sure to list the items you would like to exchange your product for. Verify that you have listed the correct size, model or color you would like in the item you are requesting.
  3. Return the product to be exchanged in the original packaging. Be sure to properly tape and seal the package for shipment.
- Please include a copy of the original invoice.

### Return Codes

**WS** – Ordered Wrong Size  
**OWI** – Ordered Wrong Item

**SWS** – Shipped Wrong Size/Color  
**SWI** – Shipped Wrong Item

**CM** – Changed Mind  
**DM** - Damaged

### Returns

Return Code	Product Name	Color	Size	Qty

### Exchange Items Requested

Product Name	Color	Size	Qty	Shipping
				<input type="radio"/> Ground <input type="radio"/> 2 <sup>nd</sup> Day Air * Shipping charges will be added to order

Action Step Requested:    Exchange       Refund Original Credit Card       Store Credit

Your Email address \_\_\_\_\_ Your Phone Number \_\_\_\_\_